

What happens if the documents I send you to file get rejected by the Texas Secretary of State?

Sadly, rejections happen way too often.

99.9% of the time the person or company that mailed or dropped off to us documents made an error (they didn't follow our detailed website instructions or use our free document review offer) or the notary public they hired to notarize a non-recordable document didn't notarize the documents in the proper format (again we have detailed website notary instructions for you to give to a Texas notary public).

Read this **FAQ** to see a long list of the most common reasons why documents we attempt to file for our clients get rejected by the Texas Secretary of State's office.

We strongly recommend that **you scan or take a photo and then email us any non-recordable documents (any notarized documents) before you mail or drop them off to us, so we can make sure they have been properly prepared and notarized.** If you don't do this step (take us up on our free email document review) before you mail or drop off your documents to us and your documents get rejected by the Texas Secretary of State because of errors you and/or the notary you hired made.

You will then have to redo your documents and pay us our full apostille service fees a second time to attempt to file all your documents with the State of Texas for a second time. We don't want this to ever happen to you, but we can't help you avoid having your documents rejected by the state unless you email them to us **(you cannot mail or drop off documents to us to review)** to do a document review. All documents you mail or

drop off to us will always be filed with the State of Texas, and you will be charged regardless if they accept or reject your documents for any reason.

If your document does get rejected, we'll mail the official rejection letter back to you that the Texas Secretary of State issues if this ever happens.

This is why we go to such great lengths to explain and educate more than any other international apostille company in the world via this 6,500+ page mega website that exactly layouts what you need to do (and not do) before you mail or drop off to us your documents and why we will always offer FREE document review services.