

# What are your office hours?

If you live in the Austin, TX metro area you can drop off your documents at our office anytime between **9am-5pm Mon-Fri** (excluding major holidays, severe weather, alien invasions, zombie uprising, etc.).

You can contact us by email or phone **seven days a week**.

Also, please understand that your legal documents will not and cannot be apostilled, authenticated, attested, or legalized onsite at our office so **this isn't walk-in service per se**.

The only legal and government entity in Texas that can issue **state-level apostille and authentication certificates** is the Texas Secretary of State office which is where we will same day file your documents.

The only legal and government entity in the United States that can issue **federal-level apostille and authentication certificates** is the U.S Department of State office in Washington D.C which is where we will rush file your documents on your behalf.

The only legal and government entity in the United States that can issue **international-level document legalization and attestation certificates** is a U.S foreign embassy in Washington D.C (and some foreign consulate offices scattered around the USA) which is where we will rush hand file documents on your behalf.