

I already mailed my documents to the TXSOS can you still help me?

UPDATED

The Texas Secretary of State will no longer track down mailed-in documents to “pull documents” if customers request that they give their mailed-in documents to an expedited apostille company, which could then perform rush walk-in Texas apostille services for that customer.

If you mail your documents directly to the TXSOS, you will now be **forced to wait between 5-7 weeks** until they issue your Texas apostille certificates.

Screenshot from the TXSOS authentication unit supervisor as of August 13, 2025.

August 13, 2025 11:39 AM



[Details](#)

Hello,

Unfortunately, we can't pull documents from the mail. She would have to send you new documents to walk in through our walk in service.

Thank you,



Supervisor, Notary & Authentications Unit
Office of the Texas Secretary of State